

Reg. No. :

Question Paper Code : 91013

B.E./B.Tech. DEGREE EXAMINATIONS, NOVEMBER/DECEMBER 2022.

Seventh/Nineth Semester

Automobile Engineering

OBM 752 – HOSPITAL MANAGEMENT

(Common to : Computer Science and Engineering/Computer and Communication Engineering/Electronics and Communication Engineering/Electronics and Telecommunication Engineering/Industrial Engineering/Industrial Engineering and Management/Material Science and Engineering/Mechanical Engineering(Sandwich)/Mechatronics Engineering/Bio Technology/Food Technology/Information Technology/Pharmaceutical Technology)

(Regulations 2017)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. What is needed for administrative personnel to run a hospital?
2. List a few hospital ethics.
3. What is one of the primary steps to make sure that the human resource strategy is good?
4. Give the significance of human resource management.
5. Define raiding.
6. What is On-The-Job-Training?
7. List the major services required in designing hospitals.
8. Where should the food service department be located in the hospital?

9. Why is blood bank alarm needed?
10. Mention the advantages of centralized medical gas system.

PART B — (5 × 13 = 65 marks)

11. (a) (i) Discuss the functions of hospitals. (7)
(ii) Describe about the six sigma in hospital. (6)

Or

- (b) Discuss the difference between the administrative works in hospital and other organizations.

12. (a) Discuss about
(i) Characteristics of Human Resource Management (6)
(ii) Man power planning. (7)

Or

- (b) What is skill inventory in human resource management? Explain.

13. (a) (i) Elucidate upon the internal and external sources of recruitment. (8)
(ii) Discuss the various types of transfer (5)

Or

- (b) (i) Why does the need for training arise? Discuss. (7)
(ii) Explain the analytical or quantitative system of job evaluation. (6)

14. (a) Discuss about
(i) Functions of central sterilization and supply department (8)
(ii) Planning elements of laundry services. (5)

Or

- (b) Discuss about
(i) Drug distribution in pharmacy (7)
(ii) Medical record department (6)

15. (a) Discuss about hospital safety rules.

Or

- (b) Explain about security and Loss-prevention program.

PART C — (1 × 15 = 15 marks)

16. (a) Discuss about disaster preparedness plan for bomb threat in hospital.

Or

- (b) (i) Explain the need and significance to set up the facilities for telemedicine and teleconsultation in hospitals. (7)

- (ii) Discuss about the required blocks to build the set up. (8)