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Question Paper Code : 51030

B.E./B.Tech. DEGREE EXAMINATIONS, APRIL/MAY 2023

Seventh/Ninth Semester

Automobile Engineering

OBM 752 – HOSPITAL MANAGEMENT

(Common to: Computer Science and Engineering/ Computer and Communication Engineering/ Electronics and Communication Engineering/ Electronics and Telecommunication Engineering/ Industrial Engineering/ Industrial Engineering and Management/ Material Science and Engineering/ Mechanical Engineering(Sandwich)/ Mechatronics Engineering/ Bio Technology/ B.Tech.Food Technology/ Information Technology/ Pharmaceutical Technology)

(Regulations 2017)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. Define hospital management.
2. Identify the factors to be considered for Equipment planning.
3. What is the need for Human Resource Development?
4. Comment on human resource inventory.
5. Classify different methods of training in the hospital industry.
6. Differentiate appealed policy and imposed policy.
7. Illustrate the functions of medical records in a hospital.
8. Write short notes on support services in a hospital.
9. Discuss the most important part of doctor patient communication.
10. Comment on facilities provided by ISDN in hospital management.

PART B — (5 × 13 = 65 marks)

11. (a) Describe the conditions to which the distinction between hospital and industry can be attributed. (13)

Or

- (b) Illustrate the challenges faced by hospital administrators in community care rights and legal issues. (13)

12. (a) Elaborate the role of Human resource management in hospitals. (13)

Or

- (b) Elaborate the important information that the human resource inventory will provide and list the area that this inventory will assist. (13)

13. (a) Describe the process of implementing and evaluating the training process in HRM and specify its benefits and purpose. (7+6)

Or

- (b) (i) Discuss the advantages and disadvantages of seniority and merit-based promotion.

- (ii) Elaborate about leadership grooming. (7+6)

14. (a) Explain the importance of good medical records and how those records are maintained in the hospital. (13)

Or

- (b) Elaborate in detail about the strategies involved in the Central Sterilization Supply Department and discuss its advantages. (6+4+3)

15. (a) Explain in detail about the principles involved in Material Handling. (13)

Or

- (b) Explain in detail about (i) Medical gas Alarm system (ii) Blood bank Alarm system (iii) Code Blue Alarm system. (5+4+4)

PART C — (1 × 15 = 15 marks)

16. (a) Discuss the purpose, function and importance of Medical Records. (15)

Or

- (b) Discuss about (i) Closed Television and Closed-Circuit Television. (ii) Elevator and security Alarm system in hospital. (7+8)